



Strategy Enterprise Server (ES) is a leading edge voice processing system that supports Unified Messaging. Strategy ES is supplied as a complete voice processing solution with the Strategy Enterprise Server software preinstalled on a dedicated server. Strategy ES supports up to 96 ports with virtually limitless storage on the server's hard drive.

Where several Strata CTX phone systems are networked together, Strategy ES can be used as a central shared resource across the network, saving the cost of separate voice processing systems at each location.

## key customer benefits

- Using Q-Sig one Strategy ES can provide unified messaging across a linked network of Strata CTX systems (Centralised Voice Mail).
- Email, voicemail and fax can be easily retrieved on one screen at the PC.
- You can now receive email, voicemail and fax whether you are in the office or working remotely.
- Strategy ES will integrate fully with Microsoft™ Outlook® or any email package that supports the SMTP and POP3 internet protocols.



## core features

### The complete voice processing solution

Strategy ES has been designed as the ultimate solution to all business voice processing needs. It is a completely flexible system that can be configured by users to exactly meet the needs of their working lives, lifting productivity and motivation.

### soft key control of voice mail

Using the 2000/3000/3500 series DKTs with Liquid Crystal Displays (LCD), many of the standard functions of the Strategy ES voice mail system can be displayed on the LCD and operated by Soft Keys.

### Microsoft™ Outlook® integration

Strategy ES has been designed to work with Microsoft Outlook. With this integration, Strategy ES voice and fax messages are displayed along with email messages in the Outlook Inbox screen.

### one touch call record

Full call recording functionality provides increased accuracy and security so users can record their current phone conversation at the touch of one button.

### personal mailbox

Users can choose from up to seven greetings, automatically controlled call-screening, single-digit menus, personal call queuing with connection choices to an operator or another party, and more.

### information mailboxes

Callers can hear frequently requested information, such as hours of operations, directions, event dates and times, quickly and reliably 24 hours a day, seven days a week without speaking to an operator.

## company directory assistance

Allows employees and outside callers to locate a party or department by dialling a name. This saves your customer time and frustration by not being put on hold while the operator looks up the name and number.

## FAX integration\*

Offers fax delivery features such as Fax Back and Fax on Demand so Strategy ES sends information to your customers at their convenience. The Strategy Fax Mail feature notifies users when a fax transmission is automatically received. Saving, forwarding or printing the fax is simple, whether you're in the office or out in the field.

## logical user interface

Designed for the way you use your phone, simple, easy-to-remember feature access and operation makes the system extremely easy to use.

## single digit menus

Allows callers easy and quick access to your company departments or information. Choices and routing may be automatically changed by time of day and day of week.

## new user tutorial

Upon logging into a mailbox, the tutorial walks the user through recording their name, a personal greeting and changing their default security code.

## futures

### text to speech

Strategy ES's advanced text to speech technology allows user to hear email messages remotely.

### automated attendant with automatic speech recognition

Allowing calls to be routed by name, department etc without the need to remember numbers.

system features
Audiotex
Automated Attendant
Automated Directory
Automatic Gain Control (AGC)
Call Queuing
Call Transfer
Caller Confirmation Prior to Transfer
Disk Redundancy*
DTMF Integration
Dual Integration*
Fax Messaging*
Fax On Demand/Fax Back*
Fax Tone Detection
Greeting Restart
Interactive Voice Response (IVR)*
Multiple System Languages*
Message Purging
Port Selectable Greetings
Remote Diagnostics/Administration
SMDI RS-232 Integration*
System Backup
Token Programming*
Toshiba Plug and Play
Toshiba Proprietary Integration (TPI)
Universal Ports
Unified Messaging
Virtually Unlimited User IDs
Voice Processing/Messaging

administration features
Automatic Message Copy
Automatic Message Copy with Delete
Automatic Message Date/Time Control
Busy Greeting Length Control
Chaining
Class of Service
Configuration Wizard
Copy Range
Directory Control
Disk Space Notification
Greeting Length Control
Group Partitions-Call Blocking
Guest Users Limit
Mailbox Editor
Message Length Control
Message Notification
Multiple Directory Names
Name and Extension Control
Programmable Dial Actions
Real Time Screen Information
Relay Paging
Reports
Ring Duration
Scheduled Audiotext
Scheduled Company Greetings
Shared Extensions
Single Digit Menus
System Distribution Lists

user features
Automatic Message Copy
Busy Greeting
Call Record (CTX)
Call Screening
Continuous Message - Playback/Delete
Direct Transfer to Voice Mailbox (CTX)
Do Not Disturb
FAX Message Immediate Retrieve*
FAX Message Send Retrieve*
Future Message Delivery Review*
Guest Users
Message Date and Time by Request
Message Delete/Save Control
Message Folders
Message Forwarding
Message Future Delivery
Messages- New/Pending/Save
Message Notification
Message Playback Control
Message Pause During Playback
Message Receipt Verification
Message Reply
Message Retrieval Control
Message Speed Control
Message Volume Control
New-User Tutorial
Office Paging
Paging for Urgent Calls
Personal Distribution Lists
Personal Greetings
Private/Urgent Messages
Return Receipt
Soft Key Control of Voice Mail (CTX)

\*Note: Some feature implementation may require auxiliary equipment.